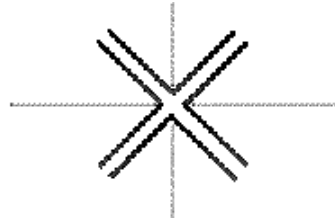


Respond Now



ANNUAL REPORT 2009-2010

ORGANIZATION HISTORY

For over forty years, ***RESPOND NOW***, a United Way Agency, has been providing service and answering the emergency needs of South Suburban Chicago residents.

In 1969 a local association of ministers recognized a growing need within the community for emergency food and other basic necessities beyond what government programs were able to provide. Out of this recognition of need ***RESPOND NOW*** was born. Initially our support came from the congregations within the Ministerial Association. Although we began as a food pantry we soon expanded our services to address many other emergency needs throughout Chicago's South Suburbs.

OUR MISSION

RESPOND NOW attempts to help all people who have a genuine need. We attempt to provide our services in a manner that maintains dignity and choice. We treat our clients as individuals and maintain a supportive environment for individuals who are in need. On a daily basis some of the needs we most often address are:

- Food-We provide the basic staples and non-perishable items including, if necessary, baby food and formula. Respond Now also operates a satellite food pantry in Sauk Village. This pantry, which is open Tuesdays from 10am to 2pm, serves approximately 25 to 35 families per week.
- Rent & Mortgage Assistance- We provide funds to avert eviction and foreclosure or for rental deposits to secure a lease.
- Utilities- We provide funds to keep utilities (water, gas, electric) operating.
- Prescription Medications-We provide vouchers for these medications, which are filled by a local pharmacy at discounted prices.
- Temporary Lodging- We provide funds for local motels for families who have lost their homes through fire or eviction.
- Clothing- We provide clean, used clothing for children and adults. We also provide funds for work shoes.
- Transportation- We provide bus passes for clients to get to job interviews and clinic, public aid and social security appointments.

- Furniture- We furnish, when available, donated beds, tables, chairs, etc.
- Toiletries & Personal Hygiene Items – We furnish soap, detergent, disposable diapers, feminine hygiene products, shampoo, deodorant, toothbrushes, toothpaste, razors & shaving cream.
- Each Christmas season, *RESPOND NOW* provides families with food, clothing and presents, including toys for over 1,000 children.

OUR CLIENTS

RESPOND NOW provides these services to over 2700 persons each month. Although many of our clients are regulars, many are also referred to us by other human service agencies in our area because of our excellent reputation and our willingness to tackle emergency problems in a speedy and supportive manner. In addition to the services detailed above, we offer counseling and referral services.

OUR STAFF-Over forty dedicated volunteers, who donate a variety of services, accomplish much of the work of *RESPOND NOW*. We have a part-time staff of four and a full-time Executive Director, Carl J Wolf.

RESPOND NOW FY 2010

Total Income

\$588,217

	Program Services	Managem't & General	Fund Raising	2010 Total
Salaries	101,640	19,057	6,352	127,049
Client Food	17,007			17,007
Client Utilities	80,452			80,452
Client Housing	241,929			241,929
Client Travel	3,901			3,901
Client Medical Service	51,859			51,859
Meetings	10,290		1,035	11,325
Client Hotline	3,805			3,805
Client Miscellaneous	9,162			9,162
Audit		650		650
Occupancy		15,172		15,172
Employee Travel	2,471	1,236	1,235	4,942
Office Expenses		5,611	16,179	21,790
Insurance		4,669		4,669
Depreciation		3,465		3,465
	522,516	49,860	24,801	597,177
Total End of Year Net Assets				\$219,384

PROGRAM ACCOMPLISHMENTS 2009-2010

Over the past year, Respond Now has been able to provide more services to the community than we have in the recent past. We provided a variety of services to over 12,000 families, including 1700 families that accessed our services for the first time. We assisted with over 2700 prescriptions for people in need. New partnerships were formed with local banks as we made a concentrated effort on helping families whose mortgages were in jeopardy. This expansion in services was made possible through a grant through the federal ARRA program and a one time bequeath that was received. This money, over \$130,000 in all, was used exclusively for services. It was in every way, a successful year for Respond Now.

OUR BOARD OF DIRECTORS

John Rynne – President	Edward Nicholson D.O..
Jack Coogan-Secretary	Robert Waite
John Roach- Treasurer	Lynn Lazarus
Francis Pelliterie	Betty Wisnasky
Sherry Sissac	Deadra Woods Stokes
McKenley Wilson III	

CONTACT US

RESPOND NOW

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24 Hour Hotline: 708-755-HELP
Hours: Monday, Wednesday and Friday- 10a.m to 5p.m.
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